

GEORGETOWN UNIVERSITY
Liberal Studies Program

Fall 2009

Intergroup Dynamics and Conflict Management

Class Days/Time: Thursdays; 3:30– 6:00 p.m.

Professor: Manar S. Morales, Esq.

Required Text: **Dispute Resolution: Beyond the Adversarial Model** (Menkel-Meadow, Love, Schneider and Sternlight)

Course Description: Managing interpersonal and intergroup conflict is a critical leadership challenge. Frameworks to understand the sources and dynamics of simple and multilevel conflict, including trust and distrust dynamics, will be the focus of this course. The course will focus on interpersonal and organizational strategies for managing intergroup conflict including negotiations, mediation, and arbitration. During the course you will be asked to read about a process, engage in some form of that process (i.e mock mediation, arbitration or negotiation), consider the advantages and disadvantage of that process and discuss the policy implications of that process.

Assignments: Attendance is required and lectures may include material that is not in the reading assignments and for which students will be responsible. Students missing more than 2 classes may be involuntarily dropped from the class. All reading assignments are to be read prior to the designated class. All students are expected to be able to contribute meaningfully to class discussion. Class participation will be weighed as 20% of the student's final grade.

Grading: Your grade will be based on class participation, a mid-term short paper, and a final exam. The mid-term paper will count 30%, a final examination will count 50%, and class participation will count 20%. Grades will be assigned as follows (GU Grading Guidelines):

95-100	A
93-94	A-
88-92	B+
85-87	B
82-84	B-
80-81	C+
78-79	C
75-77	C-
71-74	D+
65-70	D
0-64	F

In accordance with BALS policy, every student is subject to the GU Honor Pledge, and all other academic integrity standards.

Students agree that by taking this course all required papers may be subject to submission for a Textual Similarity Review to Turnitin.com for the detection of plagiarism. All submitted papers will be added as source documents in the Turnitin.com reference database solely for the purpose of detecting plagiarism of such papers in the future. Use of the Turnitin.com service is subject to the terms of use agreement posted on the Turnitin.com site.

FALL 2009

Intergroup Dynamics and Conflict Management

SYLLABUS

<u>DATE</u>	<u>TOPIC</u>	<u>READING ASSIGNMENT</u>
09/03	Introduction, Sources of Interpersonal Conflict,	Chapter 1
09/10	Negotiations	Chapters 2
09/17	Negotiations	Chapters 3
09/24	Negotiations	Chapter 4
10/01	Mediation	Chapter 5
10/08	<i>MID-TERM PAPER</i> ; Mediation	Chapter 6
10/15	Mediation	Chapter 7
10/22	Arbitration	Chapter 8
10/29	Arbitration	Chapters 9
011/05	Arbitration	Chapters 10
11/12	Hybrid Processes	Chapter 11
11/19	Multi-Party Processes/Family Disputes	Chapter 12
12/3	FINAL EXAM	

NOTICES

If you believe you have a disability, then you should contact the Academic Resource Center at 202-687-8354 (arc@georgetown.edu) for further information. The Center is located in the Leavey Center, Suite 335. The Academic Resource Center is the campus office responsible for reviewing documentation provided by students with disabilities and for determining reasonable accommodations in accordance with the Americans with Disabilities Act (ADA) and University policies.